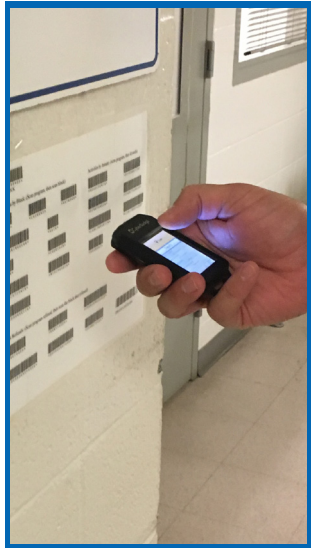


## ACCOUNTABILITY AND LIABILITY VIDEX CASE STUDY

Clackamas  
County  
Jail



**Clackamas County Jail** located in Clackamas, Oregon houses an average of 450 inmates. With approximately 20 deputies on staff on a given day, the jail is a busy place. According to their mission statement, Clackamas County Jail strives to “promote safety while finding innovative solutions” to the difficulties they face. Due to a lack of accountability and the threat of litigation, an “innovative solution” to capture data within the jail was an immediate need.

### PROBLEM: ACCOUNTABILITY AND LIABILITY

Clackamas County Jail faced a difficult problem in terms of tracking the whereabouts of inmates throughout the day. All data collection was done through pen & paper, causing lapses in time, forgotten information & piles of paperwork. Deputies were tasked in cataloging the inmate whereabouts, such as check-in check-out, headcount, and what facilities they accessed throughout the day. They faced a legal challenge when inmates claimed they were not granted access to particular activities or accommodations. Their lapses in time and forgotten information caused them to be liable for claims, as they could not provide evidence to the contrary. Litigation was the driving force in finding a data collection solution to solve inmate-tracking issues.

### SOLUTION: CYBERBADGE

In 2015 Clackamas County Jail implemented CyberBadge into their daily operations. Deputies carry a CyberBadge, which allows them to scan barcodes assigned to each inmate as well as barcodes assigned to coordinate with a specific location or activity within the jail. Deputies scan their own barcode, then scan the inmate barcode, and then finally scan the barcode associated with the location they are at within the jail. When captured in the CyberBadge, the log will show that Inmate X was at Location Y, according to the scan made by Deputy Z. This data is collected and synced to the CyberBadge Web Server. This happens in real time as per Clackamas County Jail's needs, however, the CyberBadge has the ability to hold data until it reaches a docking station to sync. This provides ultimate flexibility for various applications. According to Clackamas County Jail's systems manager, Jenny Winkler, the CyberBadge is “small enough to fit in the deputy's pocket, easy to use and very durable.” Winkler states that she is highly satisfied with the implementation of CyberBadge as “it has helped alleviate the hassle of manual data collection as well as litigation concerns.”